



June 2, 2021

Dear County of Galveston Retiree:

Aetna recently sent a letter to all County of Galveston Retirees covered under the Aetna Medicare (SM) Plan (PPO)—Medicare (C04) ESA PPO.

If you or a family member are covered under this plan, you may continue to use UTMB doctors, clinics and hospitals. UTMB will accept the Medicare rates, and UTMB will also bill your Aetna Medicare Advantage Plan, even if we no longer have a contract with Aetna. Aetna will pay these claims as if they were in-network.

While we continue discussions with Aetna regarding this matter, I wanted to offer assurances to retirees that UTMB is committed to providing the health care that you and your family have come to expect from us through the years.

As part of that commitment, we will continue to do our best to minimize any inconveniences when receiving your health care at UTMB. You can learn more in our Frequently Asked Questions located at <https://utmb.us/4vw>.

We thank you for entrusting your health care to UTMB.

Sincerely,

A handwritten signature in black ink that reads "Ben G. Raimers". The signature is written in a cursive style with a large, stylized "B" and "R".

Ben G. Raimers, MD, MA, FAAP
President ad interim