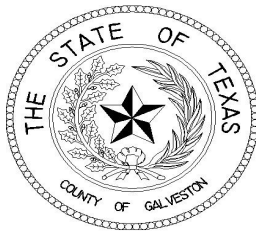


# GALVESTON COUNTY



## Office of County Auditor

Randall Rice CPA CISA CIO, County Auditor  
Madeline Walker CPA CFE, First Assistant County Auditor

P.O. Box 1418, Galveston, Texas 77553

(409) 770-5304

722 Moody Ave 4<sup>th</sup> Floor, Galveston, TX 77550

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September 30, 2024

Honorable Mark A. Henry, County Judge, and  
Members of the Commissioners Court  
722 Moody Avenue  
Galveston, Texas 77550

Honorable Mark A. Henry and Members of the Court:

Attached to be received and filed is the internal audit report of the cash count of the Galveston County Senior Services Division on behalf of the Department of Parks & Cultural Services. Also attached is the response letter from Julie Diaz, dated September 17, 2024.

Sincerely,

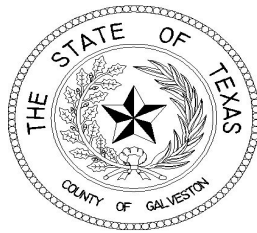
*Randall Rice CPA*

Randall Rice CPA  
County Auditor

cc: Julie Diaz, Director of Department of Parks and Cultural Services

Attachments: Senior Services Division Internal Audit Report  
Response Letter, Julie Diaz

# GALVESTON COUNTY



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September 10, 2024

**To:** Ms. Julie Diaz  
Director, Department of Parks and Cultural Services

**From:** Cynthia Hicks  
Internal Auditor

**Re:** Senior Services Division Cash Count and Statistical Analysis

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### **Cash Count**

A surprise cash count of the Senior Services Division was conducted on September 6, 2024. The objective of the cash count was to determine if all the collections had been accounted for at the time of the cash count and if the collections were properly handled and in a timely manner.

- All funds were accounted for at the time of the surprise cash count.
- All collections were properly handled and in a timely manner.

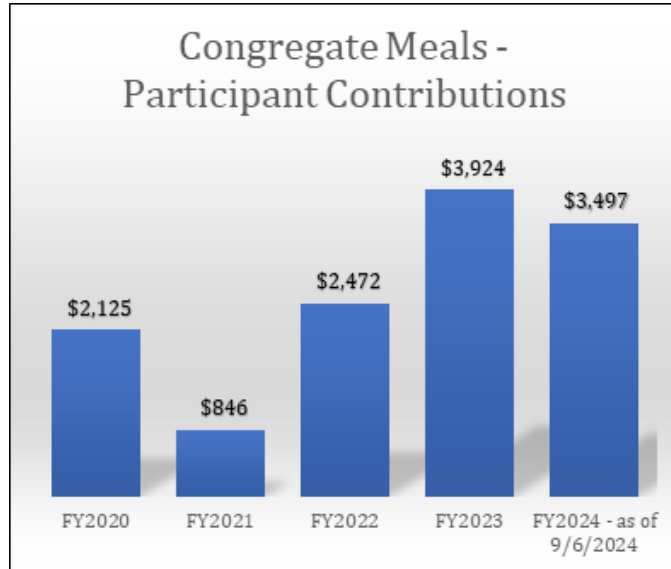
### **Statistical Analysis**

Galveston County established the Senior Citizens Program to serve adults aged 60 and older. Senior Services staff provide congregate meals and transportation services. This program is supported by federal and state funds via the Older Americans Act, Title III programs which are administered by the Texas Health and Human Services Commission and passed-through the Houston-Galveston Area Council (HGAC). Since 2008, the program has also been supported by the Texans Feeding Texans Program through the Texas Department of Agriculture as well as local participant contributions.

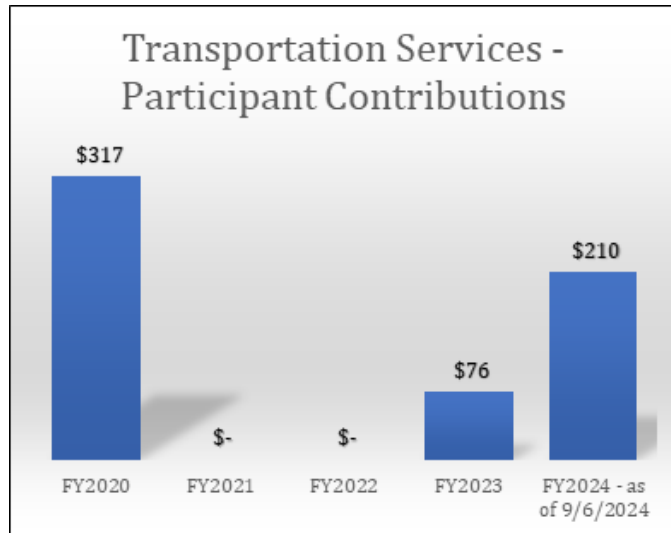
A five-year statistical analysis was performed on the participant contributions paid to Galveston County from FY2020 through FY2024 (as of September 6, 2024) derived from congregate meals and transportation services.

**Statistical Analysis (cont.)**

The chart below reflects the participant contributions from congregate meals. There has been a 64.53% increase in participant contributions from FY2020 to FY2024 (as of September 6, 2024). The decrease in participant contributions over the three-year period FY2020 to FY2022, was caused by the closure of the senior centers during FY2020 and FY2021, due to COVID-19. FY2022, also saw less than normal participation, as participants returned to the centers.

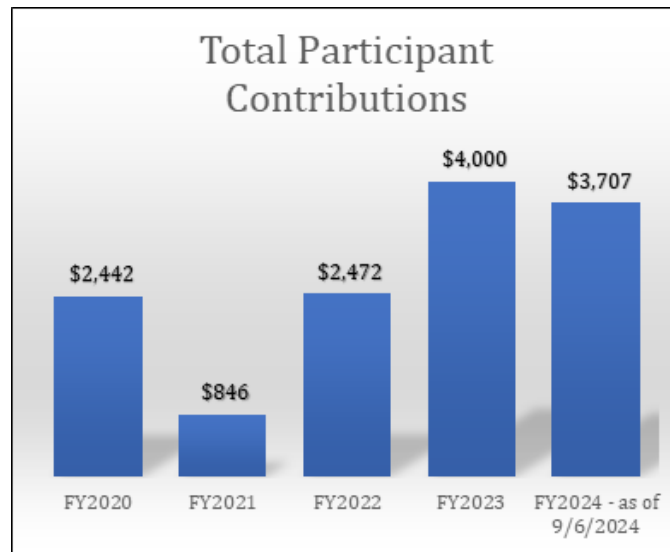


The chart below reflects the participant contributions from transportation services. There has been a decrease of 33.75% in participant contributions from FY2020 to FY2024 (as of September 6, 2024). However, that is an improvement on the decrease of 87.23% from FY2019 to FY2023. The decrease in participant contributions over the three-year period FY2020 to FY2022, was caused by the closure of the senior centers due to COVID-19. With the re-opening of centers post COVID-19, there has been an increase in participation in the past two fiscal years.



**Statistical Analysis (cont.)**

The chart below reflects the total participant contributions for congregate meals and transportations services provided by the Senior Services Division. Overall participant contributions have increased 51.77% from FY2020 to FY2024 (as of September 6, 2024). The decrease in participant contributions between FY2020 to FY2021 was caused by the closure of the senior centers due to COVID-19.



I wish to thank Ms. Diaz and her staff for their cooperation and assistance.

cc: Randall Rice CPA, County Auditor  
Madeline Walker CPA CFE, First Assistant County Auditor



**COUNTY of GALVESTON**  
**Department of Parks & Cultural Services**  
4102 Main Street (FM 519) • La Marque, Texas 77568  
Phone: (409) 934-8101 • Fax: (409) 621-7986

September 17<sup>th</sup>, 2024

Randall Rice CPA County Auditor  
The County of Galveston  
County Auditor's Office  
P. O. Box 1418  
Galveston, Texas 77553

**RE: Senior Services Division Cash Count**

Dear Mr. Rice,

The purpose of this letter is to present the Department of Parks and Cultural Services response to your office's surprise cash count, which was conducted on September 6<sup>th</sup>, 2024.

**Cash Count**

**Finding:** No exceptions were noted.

I would like to thank Cynthia Hicks for her professionalism as she conducted her visit and interactions with our staff.

Thank you,

*Julie Diaz*

Julie Diaz  
Director  
Galveston County Parks & Cultural Services  
409-934-8114  
[Julie.diaz@co.galveston.tx.us](mailto:Julie.diaz@co.galveston.tx.us)