GALVESTON COUNTY



Office of County Auditor

Randall Rice CPA CISA CIO, County Auditor
Madeline Walker CPA CFE, First Assistant County Auditor

P.O. Box 1418, Galveston, Texas 77553

(409) 770-5304

722 Moody Ave 4th Floor, Galveston, TX 77550

December 11, 2023

Honorable Mark A. Henry, County Judge, and Members of the Commissioners Court 722 Moody Avenue Galveston, Texas 77550

Honorable Mark A. Henry and Members of the Court:

Attached to be received and filed is the internal audit report of the FY2023 Property Tax Refunds Review that covered the period October 1, 2022 through September 30, 2023. Also attached is the response letter from Honorable Cheryl E. Johnson, dated November 27, 2023.

Sincerely,

Randall Rice CPA County Auditor

cc: Honorable Cheryl E. Johnson

Randall Rice CPA

Attachment: FY2023 Property Tax Refunds Review Report

Response Letter, Tax Assessor-Collector Cheryl E. Johnson

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722 Moody Ave 4th Floor, Galveston, TX 77550

November 13, 2023

To: Honorable Cheryl Johnson

Tax Assessor-Collector

From: Randall Rice

Galveston County Auditor

Re: FY2023 Property Tax Refunds Review

The Galveston County Auditor's Office is required by statute to review property tax refunds. Internal Audit reviews refunds on a quarterly basis after refunds have been issued. We performed testing on a judgmental sample of the refunds submitted.

Our testing included verifying the accuracy of the calculated refund amount as well as ensuring the refund is being issued to the correct payee at the proper payee address. The reviews performed by both the Tax Office and the Auditor's Office are critical to preventing/detecting fraud and minimizing incorrect payments to property owners. Since the review is not a detailed examination of all transactions, there is some risk that errors and fraud may not always be detected. The official retains the responsibility for the accuracy and completeness of the financial information.

During the fiscal period October 1, 2022 through September 30, 2023, our office reviewed refunds consisting of 5,967 checks totaling \$8,012,970.30. There were 13,460 refunds totaling \$15,460,483.81 issued in the prior year. Accordingly, there has been a 55.67% (7,493) decrease in the number of refunds issued and a 48.17% (\$7,447,513.51) decrease in the dollar amount of refunds issued.

Of the refunds reviewed by Internal Audit, no exceptions were found. The Tax Office staff continues to follow established processing procedures regarding property tax refunds.

We wish to thank Cheryl Johnson and her staff for their cooperation and assistance.

cc: Madeline Walker CPA CFE, First Assistant County Auditor



Cheryl E. Johnson, PCC, CTOP Galveston County Tax Assessor/Collector

722 Moody, Galveston, Texas 77550 cheryl.e.johnson@co.galveston.tx.us 1-409-766-2260



November 27, 2023

Mr. Randall Rice, CPA, CISA, CIO Galveston County Auditor 722 Moody Avenue Galveston, Texas 77550

Re: FY 2023 Property Tax Refunds Review

Dear Mr. Rice:

I am in receipt of the above referenced audit and am pleased that, as over the last 14+ years, the audit has been without findings.

As you know, the successes in the County Tax Office would not have been possible without a great team in the Property Tax Department and its daily, monthly and quarterly audits performed internally. The assistance and high level of expertise provided by the audit team of the County Auditor's Office has also contributed to our successes through the years.

Once again, I wish to express my appreciation to you and your team. Our partnership over the last 18+ years has resulted in improved accountability within the Galveston County Tax Office with the property owners and government partners beneficiaries of our combined effort.

Please extend my appreciation to other members of your team who assisted with this audit.

Sincerely,

Cheryl E. Johnson

Cheryl E. Johnson

cc: LaTonya Dominick, PCC, Chief Deputy Property Tax & Support Services Celeste McGilberry, Internal Auditor, Galveston County Auditor's Office Lori McWhirter, Internal Auditor, Galveston County Auditor's Office