



PERMIT HOLDER LETTER FOR INDOOR RENTAL

Dear Permit Holder,

Thank you for choosing Galveston County Parks for your function! In an effort to insure that your rental expectations and the County's requirements are met, we have assigned a Parks Worker to be on duty during your function.

The Parks Worker is responsible for the following matters relative to your function:

- Opening and closing of the facility; according to hours specified on the contract
- Initial inspection of the facility
- Exchanging contact information with you in case any issues arise
- Notifying you of any issues that are discovered throughout the rental time
- Enforcement of all rental policies and procedures
- Restocking restroom supplies (no cleaning)
- Assisting you to find needed, available supplies in the building
- Setting up and troubleshooting issues with our podium and PA system (if applicable)
- Reminding you when one hour is left of your rental time
- Filling out incident/accident reports (if applicable)
- Final inspection walk through

As a Permit Holder, we need your understanding and assistance on several matters that are critical to the success of your rental. Please discuss this important information with your guests and vendors/contractors:

- Galveston County facilities are non-smoking. Designated smoking areas are located outside of the facility.
- Facilities will only be accessible during the paid hours you specify on your contract; no refunds will be given for hours not used. Facilities will not be made accessible earlier/later than specified on your contract.
- All equipment, decorations, food, etc. must be taken with the permit holder at the end of the rental. Items left at the facility will be disposed of.
- Clean up of the facility must be complete by the end of your rental time. It is recommended that cleaning begin one hour before the end of your rental. Cleaning supplies are provided and cleaning is mandatory.

Should any issues arise during your rental, please contact your Parks Worker as soon as possible for assistance. The Parks Worker will immediately contact a supervisor if they are not available to satisfy your questions or concerns.

If during the event, a permit holder or their guests damage the facility or the facility is not cleaned, the parks worker will notate the damage on a Facility Data Report (to be completed on the day of the rental). The permit holder will be contacted by Management regarding the damages, deposit retention, and/or fees for restitution.

Thank you for your immediate attention regarding this communication!