



THE COUNTY OF GALVESTON

RUFUS G. CROWDER, CPPO, CPPB
PURCHASING AGENT

COUNTY COURTHOUSE
722 Moody (21st Street)
Fifth (5th) Floor
GALVESTON, TEXAS 77550

June 30, 2022

PROJECT NAME: Public Safety Emergency Post-Dispatch and Pre-Arrival Instruction Software

SOLICITATION NO: RFP #B222003A

RE: ADDENDUM #1

To All Prospective Proposers,

The following information is being provided to aid in the preparation of your bid submittal(s):

Question #1: *I just want to make sure this isn't for CAD or RMS, as I know the County is looking to replace their CentralSquare OSSI/Superion software as well.*

Response: This is not for CAD or RMS this is only post-dispatch and pre-arrival instruction software.

Question #2: *In preparing a response to the above referenced RFP; how many concurrent licenses are being sought (include line operators, Quality Assurance Techs, and Admin. As expected as during peak hours of operation).*

Response: Line Operators – 6 positions
Training – 17 TCO's for each discipline
2 Instructors (Train the Trainer) for each discipline

Question #3: *Is there any way we could get a quick summary of the changed specifications from RFP #B222003 to RFP #B22203A?*

Response: The only changes made are to Section M – Specifications (changes highlighted and underlined):

- Both Emergency Medical and Emergency Fire call taking, post-dispatch and pre-arrival protocols.
- Software based, compatibility with current (OSSI CAD – Central Square)
- Vendor/System provided Quality Assurance call review services
- Access/resource provided for back-up protocols independent of the CAD system in the event of a network/program failure

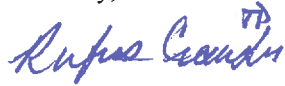
- 24-hour available technical assistance/call center
- Vendor provided certification and re-certification services

If you have any further questions regarding this bid, please address them to the representative listed below, via e-mail at purchasing.bids@co.galveston.tx.us, or contact the Purchasing Department at (409) 770-5371

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Galveston County Purchasing Agent
722 Moody, Fifth (5th) Floor
Galveston, Texas 77550
E-mail: purchasing.bids@co.galveston.tx.us

Please excuse us for any inconvenience that this may have caused.

Sincerely,



Rufus G. Crowder, CPPO CPPB
Purchasing Agent
Galveston County